

BALTIMORE CITY DEPARTMENT OF TRANSPORTATION CITISTAT

UPDATED: May 31, 2013

Acting Director: William M. Johnson

Executive P	ersonnel
<u>Executive</u>	<u>Title</u>
William M. Johnson	Acting Director
Frank Murphy	Deputy Director - Operations
Billy Hwang	Deputy Director - Administration
Richard Hooper	Acting Deputy Director
Barbara Zektick	Legislative Liaison
James Harkness	Chief - Traffic Management
Bimal Devkota	Division Chief - Transportation Engineering and Construction
Col. Yolanda Cason	Division Chief - Parking Management
Kenith Ching	Division Chief - Maintenance (ACTING)
Barry Robinson	Division Chief - Transit and Marine Services
Dhirendra K. Sinha	Division Chief - Fiscal Services
Paul W. Tolle	Division Chief - Towing Services
Valorie LaCour	Division Chief - Planning (ACTING)
Kathy Litz	Division Chief - Human Resources
Laetitia Griffin	Division Chief - Contracts
Adrienne Barnes & Kathy Chopper	Public Information Officers
Rudy Dinglas	Admin Officer for CitiStat/Budget/Inventory

BALTIMORE CITY DEPARTMENT OF TRANSPORTATION

PERSONNEL DATA

UPDATED: 05/31/13

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Last Eight 1 WU-VVEER Dariade (last 16 wooks)										Vo	or to Doto		
Pay Period Begin	2/2/13	2/16/13	3/2/13	3/16/13	3/30/13	4/13/13	4/27/13	5/11/13		Ye.	ar-to-Date		
Pay Period End	2/15/13	3/1/13	3/15/13	3/29/13	4/12/13	4/26/13	5/10/13	5/24/13	Average		Maximum	FYTD	Periods
Period # of FY	13.17	13.18	13.19	13.20	13.21	13.22	13.23	13.24	(year-to-dat	e stats as o	f most recen	t two wee	k period
Employees	1,468	1,470	1,466	1,467	1,448	1,440	1,441	1,433	1412	1083	1508	33887	24
Required work days	10	9	10	9	10	10	10	10	10	8	10	228	24
Overtime (hours)	6,068	4,109	5,264	6,286	4,372	6,701	7,362	6,648	6944	3387	14417	166661	24
Unscheduled Leave (days)	229	195	301	205	197	223	219	192	192	124	301	4615	24
Light duty (days)	141	154	205	110	123	146	155	131	123	78	205	2940	24
Emergency Leave	0	0	0	0	0	0	0	0	0	О	О	0	24
Pre-approved sick (days)	350	344	331	326	289	291	322	281	293	231	371	7028	24
Non-sched sick (days)	131	84	128	95	97	111	82	72	82	32	131	1972	24
Sick bank (days)	24	27	14	38	21	18	14	20	16	О	44	385	24
Sick X (days)	75	56	74	49	61	62	67	58	65	38	101	1557	24
X unapproved (days)	26	22	19	26	32	33	28	29	16	2	33	384	24
A-Time (days)	104	89	73	46	53	59	60	53	53	23	104	1279	24
Permission leave (days)	58	58	74	54	99	75	54	107	67	33	108	1616	24
Vacation (days)	605	469	493	445	573	516	594	717	608	427	1157	14601	24
Personal leave (days)	110	115	112	100	110	115	121	131	127	79	401	3055	24
Comp time (hours)	174	202	217	253	223	215	200	356	235	152	389	5643	24
FMLA (days)	98	108	143	114	93	81	102	94	84	42	143	2007	24
X w/ permission (days)	131	114	116	113	142	126	96	111	150	84	280	3592	24
Furlough (days)	0	0	0	0	0	0	0	0	3	0	63	65	24
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Last Eight Two-Week Periods (last 16 weeks)										Vo	ar-to-Date		
Pay Period Begin	2/2/13	2/16/13	3/2/13	3/16/13	3/30/13	4/13/13	4/27/13	5/11/13		16	ai-tu-Date		
Pay Period End	2/15/13	3/1/13	3/15/13	3/29/13	4/12/13	4/26/13	5/10/13	5/24/13	Average	Minimum	Maximum	FYTD	Periods
Period # of FY	17	18	19	20	21	22	23	24	(year-to-dat	e stats as o	most recen	t two wee	k period)
Total													
ATTENDANCE RELATED													
Verbal (supervisors)	0	0	0	0	0	0	0	0	0	О	1	2	24
Verbal (front-line)	6	8	4	9	10	9	3	2	6	1	12	153	24
Written (supervisors)	0	3	1	0	0	0	1	0	1	О	3	18	24
Written (front-line)	25	18	12	14	10	25	16	17	15	8	25	370	24
Suspensions (Supervisors)	0	0	0	0	0	0	0	2	0	О	2	3	24
Suspensions (Front-line)	8	8	2	2	1	2	3	5	4	О	10	84	24
Terminations (supervisors)	0	0	0	0	0	0	0	0	0	0	0	0	24
Terminations (Front-Line)	0	0	0	0	0	0	0	0	0	О	0	0	24
Other RELATED													
Verbal (supervisors)	0	0	0	0	0	1	1	0	0	0	1	2	24
Verbal (front-line)	0	2	1	0	2	1	1	0	1	0	5	27	24
Written (supervisors)	0	1	0	0	1	1	0	1	0	0	1	9	24
Written (front-line)	0	11	0	10	10	6	9	3	6	О	11	141	24
Suspensions (Supervisors)	0	0	0	1	4	0	0	0	0	О	4	10	24
Suspensions (Front-line)	4	3	1	1	2	3	4	2	3	1	10	77	24
Terminations (supervisors)	0	0	0	0	0	0	0	0	0	О	o	0	24
Terminations (Front-Line)	0	0	0	0	0	0 Pag	e 2 of Q 4	0	1	0	14	14	24

Last Eight Two-Week										Ye	ar-to-Date		
MAINTENANCE DIVISION	2/2/13	2/16/13	3/2/13	3/16/13	3/30/13	4/13/13	4/27/13	5/11/13	Average		Maximum	FYTD	Periods
	2/15/13	3/1/13	3/15/13	3/29/13	4/12/13	4/26/13	5/10/13	5/24/13	``		most recen		, '
Employees	560	560	558	558	552	546	545	545	564	545	574	13,524	24
Overtime (hours)	4,030	2,062	3,060	3,994	2,634	4,306	4,922	3,770	4,426	1,744	9,668	106,223	24
Unsched. leave (days)	127 58	98 39	155 22	129 19	122 18	125 17	97 20	102 25	111 19	79 0	155 58	2,656	24 24
A-Time (days) Light duty (days)	88	111	144	70	73	114	121	92	19 84	53		457	
Vacation (days)	318	266	259	222	290	246	329	347	313	222	144 593	2,013 7,508	24 24
Pre-approved sick (days)	106	140	137	159	117	113	124	100	110	77	159	2,646	24
Non-sched sick (days)	70.5	51	87	62	60	63	35	38	46	15	87	1,106	24
Sick bank (days)	10	9	3	18	13	0	4	10	6	0	18	142	24
Sick X (days)	25	12	21	19	33	25	22.5	17.5	35	12	63	828	24
X unapproved (days)	4	1	1	10	12	6	1	11	4	0	12	103	24
Permission leave (days)	18	15	12	28	39	20	21	33.5	24	9	61	567	24
Personal leave (days)	50	37	37	39	54	41	43.5	49	46	29	69	1,093	24
Comp time (hours)	73	61	58	50	52	45	58	64	69	45	121	1,657	24
FMLA (days)	44	38	60	46	35	39	60	41	35	10	60	843	24
X w/ permission (days)	63	60	75	60	86	69	52	60	84	42	212	2,026	24
Furlough (days)	0	0	0	0	0	0	0	0	2	0	40	40	24
Last Eight Two-Week											ar-to-Date		
SAFETY DIVISION	2/2/13	2/16/13	3/2/13	3/16/13	3/30/13	4/13/13	4/27/13	5/11/13			Maximum	FYTD	Periods
Employees	2/15/13 560	3/1/13 561	3/15/13 562	3/29/13 563	4/12/13 549	4/26/13 547	5/10/13 548	5/24/13 543			f most recen		
Employees Overtime (hours)	555	819	653	635	549	821	660	791	498 757	155 320	585 1436	11962 18175	24 24
Unsched. leave (days)	59	58	115	35	49	55	56	62	44	18	1436	1047	24
A-Time (days)	21	31	31	7	15	15	18	11	12	0	31	294	24
Light duty (days)	26	16	31	31	20	22	24	39	19	0	40	467	24
Vacation (days)	51	60	69	57	68	55	54	55	64	21	109	1532	24
Pre-approved sick (days)	143	124	103	59	59	85	106	88	97	26	173	2333	24
Non-sched sick (days)	50	22	26	21	18	35	24	25	22	10	50	524	24
Sick bank (days)	14	18	11	20	8	18	10	10	7	0	20	168	24
Sick X (days)	45	35	44	19	13	27	41	35	23	3	45	546	24
X unapproved (days)	18	11	10	10	17	15	14	17	7	1	18	162	24
Permission leave (days)	16	7	17	1	20	22	20	22	17	1	35	407	24
Personal leave (days)	21	43	37	30	30	46	48	57	47	6	323	1133	24
Comp time (hours)	17	69	24	21	42	33	12	45	40	10	116	950	24
FMLA (days)	15	29	12	14	19	15	19	16	15	3	35	363	24
X w/ permission (days)	47	33	39	27	27	18	13	9	<i>36</i>	0	89	874	24
Furlough (days)	0	0	0	0	0	0	0	0	0	0	10	10	24
Last Eight Two-Week	2/2/42	2/45/42	2/2/42	2/45/42	2/20/42	4/42/42	1/27/42	E /44 /42			ar-to-Date	E\/\(\text{T}\)	B : 1
TEC DIVISION	2/2/13 2/15/13	2/16/13 3/1/13	3/2/13 3/15/13	3/16/13 3/29/13	3/30/13 4/12/13	4/13/13 4/26/13	4/27/13 5/10/13	5/11/13 5/24/13			Maximum f most recen	FYTD	Periods
Employees	138	138	136	136	135	135	137	137	136	133	138	3260	24
Overtime (hours)	199	246	202	301	341	236	363	297	331	66	938	7948	24
Unsched. leave (days)	26	17	10	5	12	10	20	11	12	0	27	284	24
A-Time (days)	5	1	0	0	0	7	2	0	3	0	10	79	24
Light duty (days)	0	0	0	0	0	0	0	0	0	0	0	0	24
Vacation (days)	128	49	60	79	74	99	103	153	98	47	205	2355	24
Pre-approved sick (days)	53	41	39	62	68	53	50	47	44	23	71	1063	24
Non-sched sick (days)	2	3	2	0	5	1	5	2	2	0	6	58	24
Sick bank (days)	0	0	0	0	0	0	0	0	1	0	8	<i>3</i> 5	24
Sick X (days)	0	0	0	0	0	0	0	0	1	0	8	31	24
X unapproved (days)	2	10	6	0	0	2	2	1	3	0	15	64	24
Permission leave (days)	19	15	29	14	29	29	3	34	15	2	35	359	24
Personal leave (days)	18	10	16	12	8	9	12	8	14	7	20	335	24
Comp time (hours)	38	45	76	138	82	89	97	191	82	16	191	1962	24
FMLA (days)	23	29	45	15	11	3	5	18	12	0	45	278	24
X w/ permission (days)	2	17	1	15	22	22	21	20	10	0	22	228	24
	0	0	0	0	0	0	0	0	0	0	8	8	24
Furlough (days)	0		_	_	_								
Furlough (days)	Ü		-										

Last Eight Two-Week													
	0 /0 / 10	0/10/10	0 10 110	0/10/10	0 10 0 14 0	. / /	. /0=/	- 1 1. 0	_		ar-to-Date		
TRAFFIC DIVISION	2/2/13	2/16/13	3/2/13	3/16/13	3/30/13	4/13/13	4/27/13	5/11/13			Maximum	FYTD	Periods
Employees	2/15/13 137	3/1/13 136	3/15/13 136	3/29/13 136	4/12/13 137	4/26/13 138	5/10/13 137	5/24/13 137			f most recen		
Employees									141	136	147	3384	24
Overtime (hours)	1,074	787	1,129 7	1,166	645	1,129	1,224	1,515	1253	645	2237	30074	24
Unsched. leave (days)	12	18	,	20	14	18	19	10	18	6	52	442	24
A-Time (days)	20	18	20	20	20	20	20	17	19	0	36	449	24
Light duty (days)	27	27	30	9	30	10	10	0	19	0	30	460	24
Vacation (days)	81	73	67	73	94	92	82	123	98	67	187	2343	24
Pre-approved sick (days)	33	30	38	29	38	23	25	28	28	0	42	668	24
Non-sched sick (days)	9	8	9	11	14	8	5	5	10	3	23	231	24
Sick bank (days)	0	0	0	0	0	0	0	0	2	0	10	40	24
Sick X (days)	5	8	10	11	15	9	3	5	6	0	15	144	24
X unapproved (days)	3	0	2	6	3	10	11	0	2	0	11	51	24
Permission leave (days)	3	11	3	6	5	0	5	2	8	0	37	194	24
Personal leave (days)	18	22	17	14	17	11	11	13	15	8	22	357	24
Comp time (hours)	32	20	41	35	31	35	27	39	32	16	58	767	24
FMLA (days)	11	9	13	16	12	17	11	16	16	6	33	377	24
X w/ permission (days)	15	1	1	4	3	13	2	16	15	1	34	360	24
Furlough (days)	0	0	0	0	0	0	0	0	0	0	2	2	24
Last Eight Two-Week										Ye	ar-to-Date		
ADMIN DIVISION	2/2/13	2/16/13	3/2/13	3/16/13	3/30/13	4/13/13	4/27/13	5/11/13	Average		Maximum	FYTD	Periods
ADMIN DIVISION	2/15/13	3/1/13	3/15/13	3/29/13	4/12/13	4/26/13	5/10/13	5/24/13			f most recen		_
Employees	66	68	68	68	68	66	66	64	66				. ,
' '										64	68	1576	24
Overtime (hours)	210	196	216	190	211	209	193	271	182	98	271	4378	24
Unsched. leave (days)	4	3	12	16	0	10	22	5	6	0	22	155	24
A-Time (days)	0	0	0	0	0	0	0	0	0	0	0	0	24
Light duty (days)	0	0	0	0	0	0	0	0	0	0	0	0	24
Vacation (days)	24	21	37	11	46	24	25	37	<i>32</i>	11	71	770	24
Pre-approved sick (days)	14	9	14	15	8	18	15	18	12	2	32	289	24
Non-sched sick (days)	0	0	4	1	1	1	12	2	2	0	12	46	24
Sick bank (days)	0	0	0	0	0	0	0	0	0	0	0	0	24
Sick X (days)	0	1	0	0	0	0	0	0	0	0	2	7	24
X unapproved (days)	0	0	0	0	0	0	0	0	0	0	2	4	24
Permission leave (days)	3	11	13	6	6	5	5	15	4	0	15	94	24
Personal leave (days)	4	4	3	5	2	9	7	5	5	2	10	127	24
, , , , , , , , , , , , , , , , , , ,	14	6		10	16	14	6	17	13		21		+
Comp time (hours)										6	-	309	24
FMLA (days)	4	1	8	14	6	1	5	2	4	0	14	91	24
X w/ permission (days)	4	4	0	8	3	5	7	6	5				24
Furlough (days)	0	0	0	0	^					0	16	111	1
	1			•	0	0	0	0	0	0	16 5	111 5	24
					Ü	0	0				-		24
					0	0	0				-		24
Last Eight Two-Week					U	0	0			0	-		24
	2/2/13	2/16/13	3/2/13	-		-	-	0	0	O Ye	5 ar-to-Date	5	
Last Eight Two-Week TMS DIVISION	2/2/13 2/15/13	2/16/13 3/1/13	3/2/13 3/15/13	3/16/13	3/30/13	4/13/13	4/27/13	5/11/13	0 Average	0 Ye Minimum	5 ar-to-Date Maximum	5 FYTD	Periods
TMS DIVISION	2/15/13	3/1/13	3/15/13	3/16/13 3/29/13	3/30/13 4/12/13	4/13/13 4/26/13	4/27/13 5/10/13	5/11/13 5/24/13	Average (year-to-dat	O Ye Minimum te stats as o	5 ar-to-Date Maximum f most recen	5 FYTD t two wee	Periods k period)
TMS DIVISION Employees	2/15/13 7	3/1/13 7	3/15/13 6	3/16/13 3/29/13 6	3/30/13 4/12/13 7	4/13/13 4/26/13 8	4/27/13 5/10/13 8	5/11/13 5/24/13 7	Average (year-to-dat	O Ye Minimum se stats as or	5 ar-to-Date Maximum f most recen	FYTD t two wee 179	Periods k period)
Employees Overtime (hours)	2/15/13 7 0	3/1/13 7 0	3/15/13 6 5	3/16/13 3/29/13 6 0	3/30/13 4/12/13 7 0	4/13/13 4/26/13 8 0	4/27/13 5/10/13 8 0	5/11/13 5/24/13 7 5	Average (year-to-dat 7 7	O Ye Minimum Te stats as or 6 0	5 ar-to-Date Maximum f most recen 9 71	FYTD t two wee 179 160	Periods k period) 24 24
Employees Overtime (hours) Unsched. leave (days)	2/15/13 7 0 1	3/1/13 7 0 2	3/15/13 6 5 2	3/16/13 3/29/13 6 0	3/30/13 4/12/13 7 0	4/13/13 4/26/13 8 0 5	4/27/13 5/10/13 8 0 5	5/11/13 5/24/13 7 5 1	Average (year-to-dat 7 7 1	Ve Minimum e stats as or 6 0 0	ar-to-Date Maximum f most recen 9 71 5	FYTD t two wee 179 160 29	Periods k period) 24 24 24
Employees Overtime (hours) Unsched. leave (days) A-Time (days)	2/15/13 7 0 1 0	3/1/13 7 0 2 0	3/15/13 6 5 2 0	3/16/13 3/29/13 6 0 0	3/30/13 4/12/13 7 0 0	4/13/13 4/26/13 8 0 5 0	4/27/13 5/10/13 8 0 5 0	5/11/13 5/24/13 7 5 1	Average (year-to-dat 7 7 1	O Ye Minimum e stats as or 6 0 0	5 ar-to-Date Maximum f most recen 9 71 5	FYTD t two wee 179 160 29 0	Periods k period) 24 24 24 24 24
Employees Overtime (hours) Unsched. leave (days) A-Time (days) Light duty (days)	2/15/13 7 0 1 0 0	3/1/13 7 0 2 0 0	3/15/13 6 5 2 0	3/16/13 3/29/13 6 0 0 0	3/30/13 4/12/13 7 0 0 0	4/13/13 4/26/13 8 0 5 0	4/27/13 5/10/13 8 0 5 0	5/11/13 5/24/13 7 5 1 0	Average (year-to-date of the state of the st	Ve Minimum e stats as of 6 0 0 0	ar-to-Date Maximum f most recen 9 71 5 0 0	FYTD t two wee 179 160 29 0	Periods k period) 24 24 24 24 24 24
Employees Overtime (hours) Unsched. leave (days) A-Time (days) Light duty (days) Vacation (days)	2/15/13 7 0 1 0 0 3	3/1/13 7 0 2 0 0 1	3/15/13 6 5 2 0 0	3/16/13 3/29/13 6 0 0 0 4	3/30/13 4/12/13 7 0 0 0 0	4/13/13 4/26/13 8 0 5 0 0	4/27/13 5/10/13 8 0 5 0 0	0 5/11/13 5/24/13 7 5 1 0 0	Average (year-to-dat 7 7 1 0 0 3	O Ye Minimum e stats as or 6 0 0 0 0	ar-to-Date Maximum f most recen 9 71 5 0 0 10	FYTD t two wee 179 160 29 0 0 73	Periods k period) 24 24 24 24 24 24 24 24
Employees Overtime (hours) Unsched. leave (days) A-Time (days) Light duty (days) Vacation (days) Pre-approved sick (days)	2/15/13 7 0 1 0 0 3 1	3/1/13 7 0 2 0 0 1 1	3/15/13 6 5 2 0 0 0	3/16/13 3/29/13 6 0 0 0 0 4 2	3/30/13 4/12/13 7 0 0 0 0 2	4/13/13 4/26/13 8 0 5 0 0	4/27/13 5/10/13 8 0 5 0 0 1	0 5/11/13 5/24/13 7 5 1 0 0 3 0	Average (year-to-date 7 7 1 0 0 3 1	Ye Minimum te stats as of 0 0 0 0 0 0	ar-to-Date Maximum f most recen 9 71 5 0 10 5	FYTD t two wee 179 160 29 0 0 73 23	Periods k period) 24 24 24 24 24 24 24 24 24
Employees Overtime (hours) Unsched. leave (days) A-Time (days) Light duty (days) Vacation (days) Pre-approved sick (days) Non-sched sick (days)	2/15/13 7 0 1 0 0 3 1 0	3/1/13 7 0 2 0 0 1 1	3/15/13 6 5 2 0 0 0 1	3/16/13 3/29/13 6 0 0 0 4 2	3/30/13 4/12/13 7 0 0 0 0 2 0	4/13/13 4/26/13 8 0 5 0 0 1 0 4	4/27/13 5/10/13 8 0 5 0 0 1 2 2	0 5/11/13 5/24/13 7 5 1 0 0 0 3 0	Average (year-to-dat 7 7 1 0 0 3 1	O Ye Minimum e stats as or 6 0 0 0 0 0 0 0	5 ar-to-Date Maximum most recen 9 71 5 0 0 10 5 4	5 FYTD t two wee 179 160 29 0 0 73 23 7	Periods k period) 24 24 24 24 24 24 24 24 24 24 24 24 24
Employees Overtime (hours) Unsched. leave (days) A-Time (days) Light duty (days) Vacation (days) Pre-approved sick (days)	2/15/13 7 0 1 0 0 3 1	3/1/13 7 0 2 0 0 1 1	3/15/13 6 5 2 0 0 0	3/16/13 3/29/13 6 0 0 0 0 4 2	3/30/13 4/12/13 7 0 0 0 0 2	4/13/13 4/26/13 8 0 5 0 0	4/27/13 5/10/13 8 0 5 0 0 1	0 5/11/13 5/24/13 7 5 1 0 0 3 0	Average (year-to-date 7 7 1 0 0 3 1	Ye Minimum te stats as of 0 0 0 0 0 0	ar-to-Date Maximum f most recen 9 71 5 0 10 5	FYTD t two wee 179 160 29 0 0 73 23	Periods k period) 24 24 24 24 24 24 24 24 24 24
Employees Overtime (hours) Unsched. leave (days) A-Time (days) Light duty (days) Vacation (days) Pre-approved sick (days) Non-sched sick (days)	2/15/13 7 0 1 0 0 3 1 0	3/1/13 7 0 2 0 0 1 1	3/15/13 6 5 2 0 0 0 1	3/16/13 3/29/13 6 0 0 0 4 2	3/30/13 4/12/13 7 0 0 0 0 2 0	4/13/13 4/26/13 8 0 5 0 0 1 0 4	4/27/13 5/10/13 8 0 5 0 0 1 2 2	0 5/11/13 5/24/13 7 5 1 0 0 0 3 0	Average (year-to-dat 7 7 1 0 0 3 1	O Ye Minimum e stats as or 6 0 0 0 0 0 0 0	5 ar-to-Date Maximum most recen 9 71 5 0 0 10 5 4	5 FYTD t two wee 179 160 29 0 0 73 23 7	Periods k period) 24 24 24 24 24 24 24 24 24 24 24 24
Employees Overtime (hours) Unsched. leave (days) A-Time (days) Light duty (days) Vacation (days) Pre-approved sick (days) Non-sched sick (days) Sick bank (days)	2/15/13 7 0 1 0 0 3 1 0 0	3/1/13 7 0 2 0 0 1 1 1	3/15/13 6 5 2 0 0 0 1 0	3/16/13 3/29/13 6 0 0 0 0 4 2 0	3/30/13 4/12/13 7 0 0 0 0 2 0 0	4/13/13 4/26/13 8 0 5 0 0 1 0 4 0	4/27/13 5/10/13 8 0 5 0 0 1 2 2	0 5/11/13 5/24/13 7 5 1 0 0 3 0 0	Average (year-to-date	Ve Minimum te stats as or 6 0 0 0 0 0 0 0 0	5 ar-to-Date Maximum f most recen 9 71 5 0 0 10 5 4 0	FYTD t two wee 179 160 29 0 73 23 7 0	Periods k period) 24 24 24 24 24 24 24 24 24 24 24 24 24
Employees Overtime (hours) Unsched. leave (days) A-Time (days) Light duty (days) Vacation (days) Pre-approved sick (days) Non-sched sick (days) Sick bank (days)	2/15/13 7 0 1 0 0 3 1 0 0 0	3/1/13 7 0 2 0 0 1 1 1 0 0	3/15/13 6 5 2 0 0 0 1 0 0	3/16/13 3/29/13 6 0 0 0 0 4 2 0 0	3/30/13 4/12/13 7 0 0 0 0 2 0 0 0	4/13/13 4/26/13 8 0 5 0 0 1 0 4 0	4/27/13 5/10/13 8 0 5 0 0 1 2 2 0 0	0 5/11/13 5/24/13 7 5 1 0 0 0 3 0 0 0	Average (year-to-dat 7 7 1 0 0 0 3 1 0 0 0	O Ye Minimum e stats as or 6 0 0 0 0 0 0 0 0 0 0 0 0	5 ar-to-Date Maximum most recen 9 71 5 0 0 10 5 4 0 1	FYTD t two wee 179 160 29 0 0 73 23 7 0 1	Periods k period) 24 24 24 24 24 24 24 24 24 24 24 24 24
Employees Overtime (hours) Unsched. leave (days) A-Time (days) Light duty (days) Vacation (days) Pre-approved sick (days) Non-sched sick (days) Sick bank (days) Sick X (days) X unapproved (days) Permission leave (days)	2/15/13 7 0 1 0 0 3 1 0 0 0 0 0	3/1/13 7 0 2 0 0 1 1 1 0 0 0	3/15/13 6 5 2 0 0 0 1 0 0 0 0	3/16/13 3/29/13 6 0 0 0 0 4 2 0 0 0 0	3/30/13 4/12/13 7 0 0 0 0 2 0 0 0 0 0	4/13/13 4/26/13 8 0 5 0 0 1 0 4 0 1 0	4/27/13 5/10/13 8 0 5 0 0 1 2 2 0 0 0	0 5/11/13 5/24/13 7 5 1 0 0 0 3 0 0 0 0	0 Average (year-to-dat 7 7 1 0 0 0 3 1 0 0 0 0 0	0 Ye Minimum te stats as or 6 0 0 0 0 0 0 0 0 0 0 0 0 0	5 ar-to-Date Maximum f most recen 9 71 5 0 0 10 5 4 0 1 0 3	5 FYTD t two wee 179 160 29 0 0 73 23 7 0 1 0 4	Periods k period) 24 24 24 24 24 24 24 24 24 24 24 24 24
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Employees Overtime (hours) Unsched. leave (days) A-Time (days) Light duty (days) Vacation (days) Pre-approved sick (days) Non-sched sick (days) Sick bank (days) Sick X (days) X unapproved (days) Permission leave (days) Personal leave (days) Comp time (hours)	2/15/13 7 0 1 0 0 3 1 0 0 0 0 0 0 0	3/1/13 7 0 2 0 0 1 1 1 0 0 0 0 0	3/15/13 6 5 2 0 0 0 1 0 0 0 0 0 0 3	3/16/13 3/29/13 6 0 0 0 0 4 2 0 0 0 0 0	3/30/13 4/12/13 7 0 0 0 0 2 0 0 0 0 0 0	4/13/13 4/26/13 8 0 5 0 0 1 0 4 0 1 0 0 0	4/27/13 5/10/13 8 0 5 0 0 1 2 2 2 0 0 0 0	0 5/11/13 5/24/13 7 5 1 0 0 0 0 0 0 0 0	O Average (year-to-date of the first of the	0 Ye Minimum te stats as of 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	5 ar-to-Date Maximum f most recen 9 71 5 0 0 10 5 4 0 1 0 3 5 2	5 FYTD t two wee 179 160 29 0 0 73 23 7 0 1 0 4 15 4	Periods k period) 24 24 24 24 24 24 24 24 24 24 24 24 24
Employees Overtime (hours) Unsched. leave (days) A-Time (days) Light duty (days) Vacation (days) Pre-approved sick (days) Non-sched sick (days) Sick bank (days) Sick X (days) X unapproved (days) Permission leave (days) Personal leave (days) Comp time (hours) FMLA (days)	2/15/13 7 0 1 0 0 3 1 0 0 0 0 0 0 0 0 0	3/1/13 7 0 2 0 0 1 1 1 0 0 0 0 0 0 2	3/15/13 6 5 2 0 0 0 1 0 0 0 0 0 0 3 0 5	3/16/13 3/29/13 6 0 0 0 0 4 2 0 0 0 0 0 0	3/30/13 4/12/13 7 0 0 0 0 0 2 0 0 0 0 0 0 0	4/13/13 4/26/13 8 0 5 0 0 1 0 4 0 1 0 0 0 0	4/27/13 5/10/13 8 0 5 0 0 1 2 2 2 0 0 0 0	0 5/11/13 5/24/13 7 5 1 0 0 0 3 0 0 0 0 0 0 1	O Average (year-to-date of the first of the	0 Ye Minimum e stats as or 6 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	5 ar-to-Date Maximum f most recen 9 71 5 0 0 10 5 4 0 1 0 3 5 2 10	5 FYTD t two wee 179 160 29 0 0 73 23 7 0 1 0 4 15 4 52	Periods k period) 24 24 24 24 24 24 24 24 24 2
Employees Overtime (hours) Unsched. leave (days) A-Time (days) Light duty (days) Vacation (days) Pre-approved sick (days) Non-sched sick (days) Sick bank (days) Sick X (days) X unapproved (days) Permission leave (days) Personal leave (days) Comp time (hours)	2/15/13 7 0 1 0 0 3 1 0 0 0 0 0 0 0	3/1/13 7 0 2 0 0 1 1 1 0 0 0 0 0	3/15/13 6 5 2 0 0 0 1 0 0 0 0 0 0 3	3/16/13 3/29/13 6 0 0 0 0 4 2 0 0 0 0 0	3/30/13 4/12/13 7 0 0 0 0 2 0 0 0 0 0 0	4/13/13 4/26/13 8 0 5 0 0 1 0 4 0 1 0 0 0	4/27/13 5/10/13 8 0 5 0 0 1 2 2 2 0 0 0 0	0 5/11/13 5/24/13 7 5 1 0 0 0 0 0 0 0 0	O Average (year-to-date of the first of the	0 Ye Minimum te stats as of 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	5 ar-to-Date Maximum f most recen 9 71 5 0 0 10 5 4 0 1 0 3 5 2	5 FYTD t two wee 179 160 29 0 0 73 23 7 0 1 0 4 15 4	Periods k period) 24 24 24 24 24 24 24 24 24 24 24 24 24

Service Title: 500 Street and Park Lighting

Last Five	Last Five Two-Week Periods (last 10 weeks) Year-to-Date Start Date 3/16/13 3/30/13 4/13/13 4/27/13 5/11/13 Average Minimum Maximum FYTD Periods													
Two Week Reporting Periods	Start Date	3/16/13	3/30/13	4/13/13	4/27/13	5/11/13	Average	Minimum	Maximum	FYTD	Periods			
Two week Reporting Periods	End Date	3/29/13	4/12/13	4/26/13	5/10/13	5/24/13	(yea	r-to-date st	ats as of mo	ost recent t	wo week period)			
		13.20	13.21	13.22	13.23	13.24								
# of street light outage service requests	created	19	22	25	31	31	32	16	16 56 777 24					
# of street light outage service requests co	ompleted	19	22	25	31	26	31	14	56	749	24			
# of street light outage service request	ts due	0	0	0	0	5	1	0	7	28	24			
# of streets inspected for roadway lighting	standards	7	12	3	8	1	7	1	18	168	24			
# of streets inspected that met roadway lighti	ng standards	5	8	1	7	1	5	0	12	111	24			
Two Mook Depositing Devices	Start Date	3/16/13	3/30/13	4/13/13	4/27/13	5/11/13	Average	Minimum	Maximum	FYTD	Periods			
Two Week Reporting Periods	End Date	3/29/13	4/12/13	4/26/13	5/10/13	5/24/13	(yea	r-to-date st	ats as of mo	st recent t	wo week period)			
# of street lights inspected		426	342	403	314	256	288	15	477	6,911	24			
# of blks of roadway lights insta	lled	0	0	0	0	0	0	0 0 0 0 24						
# of street light repairs/ SRs	3	19	22	25	31	31	32 16 56 777 24							
# of outage requests complete	ed	19	22	25	31	26	31	14	56	749	24			

Service Title: 548 Conduit

	Last Five Two-Week Periods	(last 10 wee	ks)						Year-to	o-Date	
Two Week Reporting Periods		2/12/12	2/22/42	. / /	. /2= / . 2	- / / / / / /					
Manholes	Start Date End Date	3/16/13 3/29/13	3/30/13 4/12/13	4/13/13 4/26/13	4/27/13 5/10/13	5/11/13 5/24/13		Minimum		FYTD	Periods wo week period)
iviamoles	Liiu Date	13.20	13.21	13.22	13.23	13.24	(уса	-to-date st	ats as of file	st recent to	wo week periouj
# of Manhole Cleanings Requested		0	0	0	3	0	2	0	7	55	24
# of Manhole Cleanings Completed		0	0	0	3	0	2	0	7	55	24
# of Manhole Frames/Covers Replaced		0	0	0	1	0	0	0	2	8	24
# of Manholes surveyed		N/A	N/A	N/A	N/A	N/A	4	0	14	14	4
# of Manholes completed and online		0	0	0	3	0	5	0	14	112	24
Permits		3/29/13	4/12/13	4/26/13	5/10/13	5/24/13					
# of Permit Submittals Received		96	47	66	73	50	54	0	96	1,286	24
# of Permit Submittals Completed		96	47	66	73	50	53	0	96	1,266	24
# of Permit Submittals Completed with	in 72 hours	81	44	56	68	48	48	0	81	1,148	24
% of Permit Submittals Completed with	in 72 hours	84%	94%	85%	93%	96%	85%	0%	100%	N/A	24
# of Law Dept. Investigations		2	2	2	2	2	1	0	2	<i>35</i>	24
Conduit Obstructions		3/29/13	4/12/13	4/26/13	5/10/13	5/24/13					
# of Conduit Obstruction Repairs Requ	ests	18	13	18	14	19	12	6	19	279	24
# of CO Repairs Removed		10	4	6	1	2	4	1	10	91	24
# of CO Requests Cleared within 14 day	'S	4	3	4	0	2	2	0	4	40	24
Cable Locations (CL) Inspections		3/29/13	4/12/13	4/26/13	5/10/13	5/24/13					
# of CL Inspections Requested		177	193	192	162	212	145	72	212	3,476	24
# of Location Inspections Completed		177	193	192	162	212	145	72	212	3,476	24
# completed within 72 hours		171	184	186	156	206	137	65	206	3,286	24
Linear Feet of Cable		3/29/13	4/12/13	4/26/13	5/10/13	5/24/13					
LF of Cable Occupied		6,000	5,000	3,000	4,273	3,600	4,075	846	12,695	97,804	24
LF of Cable Vacated		1,018	1,000	300	295	2,411	766	0	2,411	18,384	24
Net (occupied - vacated) LF of cable oc	cupied	4,982	4,000	2,700	3,978	1,189	3,309	438	11,731	79,420	24
Total Linear Feet of private cable in cor	duit system	4,982	4,000	2,700	3,978	1,189	3,309	438	11,731	79,420	24

										Updated:	May 31, 2013
			• • •		1						
			Service Tit	ile: 682 Par	king Manag	gement					
Last Five	Two-Week Per	iods (last 10) weeks)						Year-t	to-Date	
Two Week Reporting Periods	Start Date	3/16/13	3/30/13	4/13/13	4/27/13	5/11/13	Average	Minimum	Maximum	FYTD	Periods
Two week keporting renous	End Date	3/29/13	4/12/13	4/26/13	5/10/13	5/24/13	(yea	r-to-date st	tats as of m	ost recent two	week period)
		13.20	13.21	13.22	13.23	13.24					
\$ collected from Multi-Space Parking Meter pr	ogram	\$449,118	\$481,500	\$471,391	\$458,178	\$476,162	\$414,606	\$301,677	\$481,500	\$9,950,555	24
# of residential permit parking permits issued/	renewed	1,483	1,541	998	957	848	1,117	497	3,023	26,808	24
# of vehicles parked in city-owned or st facility	/ space	91,468	99,925	87,908	93,566	103,502	96,229	60,788	113,271	2,309,498	24
# of reserved residential handicap permits issu	ed /renewed	132	190	108	84	83	54	5	190	1,292	24
# of reserved residential handicap permits/spa after investigation	ces removed	8	6	2	4	4	6	0	24	145	24

Service Title: 683 Street Management

Lustrive iwo	o-Week Periods (last 10 v	l eks)				A	DA:	Year-to		Davis d
Two Week Reporting Periods	3/16/13	3/30/13	4/13/13	4/27/13	5/11/13	Average		Maximum ats as of mos	FYTD st recent two v	Periods
POTHOLES FILLED - DAILY AVERAGE (by sector)	3/29/13	4/12/13	4/26/13	5/10/13	5/24/13	(ye.	ii to date st		Tecent two t	Peck period,
	13.20	13.21	13.22	13.23	13.24					
One	81	72	64	90	66	53	31	90	1,268	24
Тwo	56	60	56	59	57	55	43	82	1,320	24
Three	59	49	37	86	39	66	37	86	1,577	24
Four	76	54	51	52	62	55	35	83	1,318	24
Average overall?	65	57	50	69	53	56	48	69	1,345	24
Total # of potholes Filled	3,184	3,434	3,006	3,456	3,181	2,885	1,899	4,752	69,237	24
of Pothole Service Requests	205	260	217	181	145	135	63	348	3,228	24
of Requests Closed within 48 hours	205	260	217	181	145	135	63	348	3,228	24
MAINTENANCE										
# fountain repairs conducted	0	0	0	0	0	О	0	0	0	24
# tree pits installed	14	0	4	0	0	17	0	90	411	24
# street markings completed (blocks)	0	0	10	20	54	52	0	419	1,240	24
Linear feet of street markings completed	0	0	14,400	40,653	91,268	75,551	0	291,984	1,813,226	24
# crosswalks completed (blocks)	0	20	20	12	6	12	0	29	291	24
inear feet of crosswalks completed	0	4,384	5,312	2,176	1,824	2,484	0	6,992	59,616	24
# Drawbridge Openings - Hanover Street	0	0	2	0	2	0	0	2	8	24
# Drawbridge Openings - Pennington Avenue	18	28	24	6	14	24	0	42	574	24
ROW CONSTRUCTION										
Total # of lane miles constructed or repaired (cumulative)	4	8	23	27	40	N/A	N/A	N/A	N/A	24
of lane miles constructed or repaired (in house)	4	4	4	4	3	3.2	0.0	8.3	77.4	24
Cost per lane mile (in house)	\$82,000	\$82,000	82,000	\$82,000	\$82,000	\$82,000	\$82,000	\$82,000	\$1,968,000	24
# of lane miles constructed or repaired by contractor	0	0	11	0	10	4	0	17	90	24
Cost per lane miles (contractor) RESURFACING	\$200,000	\$210,000	\$210,000	\$210,000	\$210,000	\$191,833	\$82,000	\$210,000	\$4,604,000	24
Total # of Lane Miles under Construction	64	62	50	50	40	73	40	102	1,744	24
# of lane miles under construction (in house)	4	3	2	3	3	2	0	6	52	24
# of lane miles under construction (contractor)	59	59	48	48	38	70	38	97	1,685	24
Sidewalk Sam									-	
# of Locations Completed	209	290	265	35	159	122	32	290	2,933	24
Total Sq. Ft. Completed	30,350	43,780	39,340	31,374	29,198	21,098	4,769	43,780	506,360	24
# of Tree Pits	24	38	27	42	53	20	0	67	491	24
Square feet of pervious space created	560	750	410	887	924	368	0	1,297	8,825	24
# of sidewalk Sq. Ft inspected	23,092	25,042	23,838	25,846	26,217	13,831	4,410	26,217	331,946	24
Other	2,00	-,- :=	-,-12		-,	-,	, -	-,	,= 15	
# of alleys repaired or reconstructed	2	2	2	3	1	1	1	3	35	24
# of Streets (lane miles?) surveyed	0	0	0	0	0	0	0	0	0	24
# of streets surveyed meeting acceptable standard	0	0	0	0	0	0	0	0	0	24

100%

100%

100%

100%

100%

100%

100%

100%

NA

Total # (adjusted)

Accidents

City Agency

Weather

None

Sepcial Event

timing runs at peak period

Construction or Utility

Illegaly Parked Vehicle

Congestion/ Other

Number within 5% of model target

*% of timing runs within target

Number of runs exceeding target

Traffic Congestion: Central Business District

Two Week Reporting Periods	3/16/13	3/30/13	4/13/13	4/27/13	5/11/13	Average	Minimum	Maximum	FYTD	Periods
·	3/29/13	4/12/13	4/26/13	5/10/13	5/24/13	(yea	r-to-date s	ats as of mo	st recent tw	o week period)
Traffic Engineering: Data Analysis Section										
Traffic Congestion:Gateway and Primary Routes***										
Number of timing runs at peak period	12	12	18	8	4	11	0	34	260	24
Number within 5% of model target	12	12	18	8	4	11	0	34	260	24
*% of timing runs within target	100%	100%	100%	100%	100%	1	1	1	24	24
Number of runs exceeding target	0	0	0	0	0	0	0	0	0	24
Accidents	0	0	0	0	0	0	0	0	0	24
Construction or Utility	0	0	0	0	0	0	0	0	0	24
City Agency	0	0	0	0	0	0	0	0	0	24
Special Event	0	0	0	0	0	0	0	0	0	24
Weather	0	0	0	0	0	0	0	0	0	24
Illegaly Parked Vehicle	0	0	0	0	0	0	0	0	0	24
Congestion/ Other	0	0	0	0	0	0	0	0	0	24
None	0	0	0	0	0	0	0	0	0	24
Accident Data										
# Personal Injury Accidents (BPD)	0	0	0	124	192	13.2	0	192	316	24
# of Pedestrian Involved Accidents (BFD)	17	28	23	33	24	8.5	0	33	203	24
Requested	11	14	16	7	13	6.8	0	28	162	24
Completed	12	14	16	7	13	6.8	0	27	162	24
Turning Movement Counts										
Requested	6	6	6	6	6	6	0	6	136	24
# completed within 45 days (excludes summer)	6	6	6	6	6	6	0	6	136	24
Traffic Engineering: Sectors 1-4										
Truck Permits Received	366	336	404	355	280	366	203	513	8,792	24
# permits processed within 3 days	366	336	404	355	280	366	203	513	8,792	24
Escorts provided	29	20	27	23	19	34	12	65	810	24
Construction Permits Received	63	79	78	65	48	58	0	79	1,393	24
Processed (approved and sent to DPW to issue permit)	63	79	78	65	48	58	0	79	1,389	24
# completed within 3 days	63	79	78	65	48	58	0	79	1,380	24
MOTs required	13	9	15	16	2	11	0	20	261	24
Traffic Control Signals and Signs										
# of traffic control signs installed	4	9	17	2	5	8	2	20	180	24
# of Traffic Control Signs Repaired/replaced	10	15	22	6	15	9	2	22	224	24
# of Pedestrian Countdown Signals Installed	4	20	1	4	3	6	О	20	151	24
# of Pedestrian Countdown Signals Repaired/replaced	3	5	1	2	8	4	0	9	92	24
Total cost of installing and repairing control signs	\$16,297	\$3,803	\$31,818	\$10,865	\$24,058	\$17,214	\$3,803	\$31,818	\$413,143	24

Service Title: 685 Special Events

Last Five	Two-Week Po	eriods (last 10) weeks)						Year-to	-Date	
Two Week Reporting Periods	Start Date	3/16/13						Minimum	Maximum	FYTD	Periods
Two week Reporting Ferious	End Date	3/29/13	4/12/13	4/26/13	5/10/13	5/24/13	(yea	r-to-date sta	ats as of mo	st recent t	wo week period)
		13.20	13.21	13.22	13.23	13.24					
# of special events served		9	9	6	20	13	9	0	21	206	24
# hours providing chauffer services on C)T	0	0	0	0	0	2	0	25	49	24
% reimbursed for special events		100%	77%	67%	85%	92%	1	0	1	N/A	24
% reimbursed for chauffer services on C	T	0%	0%	0%	0%	0%	0	0	1	1	24
% reimbursed for st. banner hanging		100%	100%	100%	100%	100%	1	1	1	N/A	24
% banners removed on-time		100%	100%	100%	100%	100%	1	1	1	N/A	24
# banners installed		2	6	25	1	5	33	0	222	780	24
# banners removed		1	2	9	3	4	29	1	152	695	24

Service Title: 687 Inner Harbor Services

Last	Five Two-Weel	k Periods (last	10 weeks)						Fiscal Year	-to-Date	
Two Week Reporting Periods							Average	Minimum	Maximum	FYTD	Periods
Two week keporting Ferious	Start Date	3/16/13	3/30/13	4/13/13	4/27/13	5/11/13	(year	-to-date sta	ts as of mos	st recent t	wo week period)
	End Date	3/29/13	4/12/13	4/26/13	5/10/13	5/24/13					
Benches		13.20	13.21	13.22	13.23	13.24					
# of Benches Inspected		40	40	40	40	40	40	40	40	960	24
# of Benches Repaired		0	0	4	2	2	1	0	4	21	24
# of Benches Installed		0	0	0	0	0	0	0	6	6	24
Fountains											
# of Fountains Inspected		0	0	0	0	0	0	0	0	0	24
# of Fountains Repaired		0	0	0	0	0	0	0	0	0	24
# of fountains installed		0	0	0	0	0	0	0	0	0	24
Water Points											
# of water points inspected		18	18	18	18	18	18	18	18	432	24
# of points inspected operating prope	erly	18	18	17	18	18	18	17	18	431	24
Promenade Street Lights											
of promenade street lights inspecte	d	550	550	550	550	550	550	550	550	13,200	24
of promenade street lights repaired		50	65	45	50	65	65	45	85	1,549	24
of promenade street lights installed		1	0	1	0	0	0	0	3	7	24
# of lights inspected operating proper	·ly	550	550	550	550	550	546	510	550	13,106	24

Service Title: 688 Snow and Ice Control

Last Five Two-Week Periods	(last 10 weeks)										
Two Week Reporting Periods	Start Date	3/16/13	3/30/13	4/13/13	4/27/13	5/11/13	Average	Minimum	Maximum	FYTD	Periods
Two week reporting remods	End Date	3/29/13	4/12/13	4/26/13	5/10/13	5/24/13	(yea	r-to-date sta	ats as of mos	st recent t	wo week period)
		13.20	13.21	13.22	13.23	13.24					
# of lane miles plowed, salted, or sanded		0	0	0	0	0	776	0	10,815	18,630	24
# of snow vehicles prepared for service		225	225	225	0	0	66	0	225	1,575	24
# of salt boxes maintained		987	987	987	0	0	288	0	987	N/A	24
% of salt box service requests completed on time		100%	100%	100%	0	0	0	0	1	N/A	24
% of snow equipment out-of-service during a snow event		N/A	N/A	N/A	0	0	0	0	0	N/A	20
% of Primary Roadways at Wet Pavement within 8 hrs of end of weather event		N/A	N/A	N/A	0	0	0	0	1	N/A	20
Winter weather accident rate		N/A	N/A	N/A	0	0	0	0	1	N/A	20
% of snow vehicles ready for deployment at beginning of snow season		100%	100%	100%	0%	0%	0	0	1	N/A	24
Cost/ lane mile plowed		\$0.00	\$0.00	\$0.00	0	0	3	0	41	70	24

Service Title: 689 Vehicle Impounding

Last Five Two-Week	Periods (last	10 weeks)						Year-	to-Date	
Two Week Departing Periods	3/16/2013	3/30/2013	4/13/2013	4/27/2013	5/11/2013	Average	Minimum	Maximum	FYTD	Periods
Two Week Reporting Periods	3/29/2013	4/12/2013	4/26/2013	5/10/2013	5/24/2013	(yea	r-to-date s	tats as of m	ost recent two	week period)
	13.20	13.21	13.22	13.23	13.24					·
ot Inventory										
Pulaski Highway	2,383	2,415	2,455	2,387	2,469	2,269	1,957	2,524	54,465	24
f of Police and Narcotic Hold	629	604	595	591	615	595	548	631	14,274	24
Average # days on Police Hold	320	337	335	333	395	316	273	395	7,594	24
6 of vehicles removed from impound lot within 45 days	73	76	79	79	78	84	57	98	2,020	24
otal # of vehicles released	597	613	608	656	592	625	485	694	15,005	24
Average cost to owner	\$264	\$264	\$ 271	\$274	\$253	266	253	288	6,386	24
/ehicles Towed			T	·	,				-,	
Abandoned Vehicles - City Crews	32	53	39	32	37	38	25	54	914	24
Abandoned Vehicles - Private Crews	2	4	4	3	4	4	0	14	88	24
Scofflaw Vehicles - City Crews	104	73	80	77	86	74	29	123	1,775	24
Scofflaw Vehicles - Private Crews	0	3	0	0	0	2	0	9	48	24
Private Crews - Pulaski Highway	593	609	609	621	634	616	0	802	14,783	24
Fallsway Tows Total						3 . 3		- 3-	,	
City Crews	3	27	21	13	8	36	3	167	875	24
Private Crews	319	378	334	383	382	374	253	493	8,986	24
6 in automatic tow zone cleared on-time (20 min.)	86	81	83	88	85	87	79	95	2,088	24
Auction		Ů.	- 00	00	- 55	U.	, ,		2,000	
Projected next auction	166	176	159	195	284	155	0	284	3,731	24
f of Vehicles Sold	131	120	204	127	167	130	0	247	3,121	24
Average time auction on lot	85	80	84	74	70	64	0	89	1,534	24
/ehicles Sold For \$5,000+	0	1	0	0	0	0	0	2	7	24
Total Cost per Auction	\$6,868	\$6,574	\$ 6,238		\$7,075	5,614	0	10,308	134,746	24
Revenue	\$83,491	\$80,764	\$ 70,278		\$81,568	63,072	0	137,631	1,513,717	24
Auction dates	3/20/2013	4/3/2013	4/17/2013		5/15/2013	N/A	N/A	N/A	N/A	24
Abandoned Vehicles - Created	GIZGIZGIG	176/2010	1,1172010	0/1/2010	0/10/2010	74/71	74/71	74/71	74/71	
Parking Enforcement Referral	39	41	44	42	42	46	29	62	1,098	24
Private Owner Referral	1	0	0	1	0	0	0	2	6	24
HCD Referral	21	27	13	9	19	12	2	27	282	24
Police Referral	1	5	7	2	4	2	0	7	57	24
Abandoned Vehicles - Abated			,	_		_		,	U,	ET
Towed from City Right-of-Way	22	36	25	25	26	25	13	36	594	24
Towed from Private Property	9	15	11	10	11	11	5	15	253	24
Gone On Arrival	19	17	25	14	22	16	6	30	378	24
Claim Information		''		' '		10			3,0	≥ -7
Claims Processed	0	1	0	1	0	1	0	4	27	24
Amount Of All Packages	\$0	\$2,163	\$0	\$484	\$0	1,750	0	10,400	42,002	24
Settlements Processed	0	0	0	3	0	13	0	300	310	24
Amount - Aggregate Total	\$0	\$0	\$0	\$2,417	\$0	427	0	2,948	10,246	24
Cost per vehicle towed (city crews)	ΨΟ	Ψ0	ΨΟ	Ψ2,711	ΨΟ	#DIV/0!	0	0	0	0
cost per vehicle towed (city crews)	+	 				#DIV/0!	0	0	0	0
Average customer wait time	+	1				#DIV/0!	0	0	0	0

Service Title: 690 Cleaner Greener Forms of Transportation

Last Five	Two-Week Pe							Year-to-Da	te	
Two Week Reporting Periods	3/16/2013	3/30/2013	4/13/2013	4/27/2013	5/11/2013	Average	Minimum	Maximum	FYTD	Periods
Two week neporting remous	3/29/2013	4/12/2013	4/26/2013	5/10/2013	5/24/2013	(year-to	-date stats	as of most re	ecent two we	ek period)
	13.20	13.21	13.22	13.23	13.24					
WATER TAXI HARBOR CONNECTOR										
Canton Route										
Avg Daily Ridership	72	98	100	97	119	82	18	121	82	24
# of Riders	716	980	1,000	971	1,190	785	178	1,190	18,840	24
Maritime Park Route										
Avg Daily Ridership	275	335	347	339	373	320	86	489	320	24
# of Riders	2,749	3,347	3,467	3,385	3,730	3,037	864	4,182	72,898	24
Total Ridership										
Avg Daily Ridership	347	426	447	436	492	402	104	611	402	24
# of Riders	3,465	4,255	4,467	4,356	4,920	3,819	1,042	5,317	91,666	24
# of Operational Days (Water Taxi)	10	10	10	10	10	10	5	10	229	24
CHARM CITY CIRCULATOR	3/16/2013	3/30/2013	4/13/2013	4/27/2013	5/11/2013	Average	Minimum	Maximum	FYTD	Periods
Orange Route	3/29/2013	4/12/2013	4/26/2013	5/10/2013	5/24/2013	(year-to	-date stats	as of most re	ecent two we	ek period)
Avg Daily Ridership	4,188	3,808	3,633	3,723	3,648	4,009	3,148	4,953	4,009	24
# of Riders	54,444	53,317	50,866	52,127	51,067	54,900	40,924	69,344	1,317,591	24
Headway (minutes)	0:11:20	0:11:28	0:11:58	0:11:43	0:11:40	0:11:41	0:11:03	0:12:33	N/A	24
Std. Deviation	0:01:26	0:01:07	0:00:38	0:01:05	0:00:57	0:01:19	0:00:38	0:01:52	N/A	24
Morning Peak Headway (7-9 am)	0:10:28	0:10:32	0:10:43	0:10:55	0:10:25	0:10:54	0:10:19	0:12:39	N/A	24
Evening Peak Headway (4-6 pm)	0:11:01	0:12:33	0:14:03	0:13:04	0:13:49	0:12:12	0:10:02	0:14:03	N/A	24
Purple Route	0122102	012100	012 1100	0.20.0	0.1201.10		0.20.02		13/11	
Avg Daily Ridership	4,389	4,517	4,687	4,552	4,946	4,845	3,509	5,705	4,845	24
# of Riders	57,059	63,236	65,614	63,729	69,237	66,363	45,623	79,876	1,592,705	24
Headway (minutes)	0:11:14	0:10:32	0:10:58	0:10:10	0:09:47	0:10:54	0:09:47	0:11:42	N/A	24
Std. Deviation	0:00:51	0:10:52	0:10:38	0:10:10	0:00:56	0:00:58	0:00:17	0:02:12	N/A	24
Morning Peak Headway (7-9 am)	0:10:38	0:10:17	0:00:32	0:01:27	0:00:36	0:10:48	0:09:36	0:02:12	N/A	24
Evening Peak Headway (4-6 pm)	0:11:38	0:10:17	0:11:24	0:10:48	0:10:10	0:10:48	0:10:01	0:12:43	N/A	24
Green Route (began service 11/1)	0.11.50	0.10.01	0.11.14	0.10.40	0.10.10	0.11.11	0.10.01	0.12.43	14/7	2-7
Avg Daily Ridership	2,383	2,277	2,357	2,393	2,246	2,280	1,696	2,724	2,280	24
# of Riders	30,983	31,879	32,993	33,503	31,440	31,204	22,054	34,868	748,885	24
Headway (minutes)	0:11:48	0:11:42	0:11:42	0:11:45	0:12:30	0:12:55	0:11:14	0:16:33	N/A	24
Std. Deviation	0:01:28	0:00:53	0:00:42	0:11:45	0:12:30	0:12:33	0:00:42	0:02:21	N/A N/A	24
Morning Peak Headway (7-9 am)	0:10:46	0:00:33	0:00:42	0:01:46	0:01:07	0:01:25	0:00:42	0:02:21	N/A N/A	24
Evening Peak Headway (4-6 pm)		0:11:34	0:11:49	0:11:41			0:10:46	0:14:42	-	24
Banner Route (began service 06/01)	0:11:15	0.12.00	0.15.45	0.11.59	0:14:16	0:13:42	0:09:47	0:18:21	N/A	24
	793	889	913	075	001	965	F40	1 107	965	24
Avg Daily Ridership # of Riders				875	884	865	549 7.126	1,107	865	24
	10,315	12,445	12,778	12,253	12,380	11,852	7,136	15,503	284,438	24
Headway (minutes)	0:17:30	0:17:16	0:18:48	0:19:09	0:20:04	0:17:06	0:15:10	0:20:04	N/A	24
Std. Deviation	0:05:13	0:05:10	0:00:55	0:01:48	0:04:49	0:01:36	0:00:13	0:05:13	N/A	24
Morning Peak Headway (7-9 am)	0:17:48	0:16:18	0:22:01	0:18:20	0:21:55	0:16:59	0:13:34	0:22:01	N/A	24
Evening Peak Headway (4-6 pm)	0:17:47	0:16:14	0:18:32	0:18:33	0:18:26	0:16:47	0:14:56	0:18:33	N/A	24
Totals (Headway Calc Exclude Banner)	44.754	11 101	11.500	44 = 44	11 700	44.000	2.222	10.000	11.000	
Avg Daily Ridership	11,754	11,491	11,589	11,544	11,723	11,999	8,903	13,989	11,999	24
Total # of Riders	152,801	160,877	162,251	161,612	164,124	164,317	115,737	195,043	3,943,619	24
Total Headway (minutes)	0:11:27	0:11:14	0:11:33	0:11:13	0:11:19	0:11:50	0:11:07	0:13:17	N/A	24
Std. Deviation	0:01:15	0:01:00	0:00:37	0:01:26	0:01:00	0:01:14	0:00:37	0:01:46	N/A	24
Morning Peak Headway (7-9 am)	0:10:37	0:10:48	0:11:19	0:10:44	0:10:35	0:11:22	0:10:35	0:12:18	N/A	24
Evening Peak Headway (4-6 pm)	0:11:18	0:11:31	0:13:00	0:11:57	0:12:45	0:12:22	0:10:49	0:14:54	N/A	24
Number of Revenue Hours	3,809	3,756	3,896	3,880	3,855	3,785	2,785	4,020	90,836	24
Cost per Circulator Rider	\$2.00	\$1.88	\$1.92	\$1.92	\$1.88	2	1	3	N/A	24
# of Operational Days	13	14	14	14	14	14	10	14	329	24

Service Title: 691 Public Rights of Way Landscape Management

Last Five Two-Week Per	iods (last 10				Year-t	o-Date				
Two Week Reporting Periods	3/16/13	3/30/13	4/13/13	4/27/13	5/11/13	Average	Minimum	Maximum	FYTD	Periods
Two week keporting Periods	3/29/13	4/12/13	4/26/13	5/10/13	5/24/13	(yea	r-to-date st	tats as of mo	st recent tv	vo week period)
	13.20	13.21	13.22	13.23	13.24					
DOT										
# of Segments of Right-of-Ways maintained - DOT	0	0	165	243	353	151	0	388	3618	24
Total acreage maintained - DOT	0	0	0	0	0	0	0	0	0	24
Cost of DOT maintained Right-of-Ways	0	0	\$22,599	\$36,436	\$42,633	\$21,848	<i>\$0</i>	\$53,971	\$524,347	24
Private										
# of Segments of Median Strips maintained - PRIVATE	0	0	716	716	716	418	0	716	10024	24
Total Acreage Maintained - Private	0	0	0	0	0	0	0	0	0	24
Cost of PRIVATE maintained strips	0	0	\$18,093	\$18,093	\$18,093	\$10,554	<i>\$0</i>	\$18,093	\$253,302	24
% of median strips mowed on schedule- DOT	\$0	\$0	0	0	0	0	0	0	0	24
% of median strips mowed on schedule- PRIVATE	0	0	100%	100%	100%	34	0	100	N/A	24
Tree Pits										
# of Tree Pits Installed- DOT	14	0	4	0	0	17	0	90	411	24
# of Tree Pits Installed- Private	0	0	0	0	0	0	0	0	0	24

Service Title: 692 Bridge and Culvert

La	st Five Two-W	eek Periods	(last 10 wee	ks)					Year-to-	Date		
Two Wook Poporting Poriods	Start Date	3/16/13	3/30/13	4/13/13	4/27/13	5/11/13	Average	Minimum	Maximum	FYTD	Periods	
Two Week Reporting Periods	End Date	3/29/13	4/12/13	4/26/13	5/10/13	5/24/13	(year-	to-date sta	ts as of mos	t recent two v	veek period)	
		13.20	13.21	13.22	13.23	13.24						
# of Bridges Inspected 4 3 2 10 12 4.46 1									29	107	24	
# of Bridges proactively maintained		2	1	2	2	2	2.04 1 3 49 24					
# of Bridges under construction		5	5	7	7	7	4.875	3	7	117	24	
Total cost of maintenance		\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$1,824,688	24	
# of bridges with rating below 50		23	23	23	23	23	22.33333333	22	23	536	24	
Total cost of maintenance		\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$76,029	\$1,824,688	24	
of bridges inspected and assigned ra	ting	4	3	2	10	12	3.375	1	12	81	24	
Average bridge sufficiency rating		78.31	78.31	8.31 78.31 78.31 78.31 78.31 78.31 78.31 1879.44 24								

										Updated:	May 23, 2013
										Opuateu.	Way 23, 2013
			Service	Title: 693 Par	king Enforcen	nent					
			Jei vice	Title: 033 Tuli	king Emoreen	iene					
Last Five	e Two-Week F	Periods (last 1	0 weeks)						Year-to	o-Date	
Two Wook Poparting Poriods											
Two Week Reporting Periods	Start Date	3/16/2013	3/30/2013	4/13/2013	4/27/2013	5/11/2013	Average	Minimum	Maximum	FYTD	Periods
Parking Citation Performance	End Date	3/29/2013	4/12/2013	4/26/2013	5/10/2013	5/24/2013	(y	ear-to-date	stats as of mo	st recent two w	eek period)
		13.20	13.21	13.22	13.23	13.24					
Parking Citations (#)		11,759	13,325	12,383	13,755	13,096	12,746	10,576	14,461	305,915	24
Parking Citations (\$)		\$515,726	\$660,454	\$589,025	\$662,759	\$577,103	\$585,250	\$459,615	\$733,154	\$14,046,006	24
# of parking complaints received (incl. Commercial)		699	750	729	768	681	679 389 856 16,288				24
# of complaints closed on time (incl. Commercial)		698	749	727	763	678	672	389	853	16,126	24
Identify Stolen Vehicles		9	11	7	12	12	6	0	21	149	24
Recovered Stolen Vehicles		7	8	4	10	9	5	0	10	116	24
Two Week Reporting Periods	Start Date	3/16/2013	3/30/2013	4/13/2013	4/27/2013	5/11/2013	Average	Minimum	Maximum	FYTD	Periods
Scofflaw Unit Performance	End Date	3/29/2013	4/12/2013	4/26/2013	5/10/2013	5/24/2013	(y	ear-to-date s	stats as of mo	st recent two w	eek period)
Vehicles Booted		349	254	297	334	318	286	94	547	6,857	24
Vehicles Released		90	57	68	89	66	70	10	135	1,676	24
Reported Negatives		21	22	15	19	20	20	7	43	489	24
Vehicles Towed		89	72	79	65	84	71	24	126	1,694	24
Located on Impound Lot		16	11	8	3	17	11	0	50	272	24
Identify Stolen Vehicles		1	0	2	0	0	4	0	13	89	24
Recovery of Stolen Vehicles	0	2	0	0	3	0	7	<i>75</i>	24		
Two Week Reporting Periods	Start Date	3/16/2013	3/30/2013	4/13/2013	4/27/2013	5/11/2013	/2013 Average Minimum Maximum FYTD Period			Periods	
Total Unit Performance	End Date	3/29/2013	4/12/2013	4/26/2013	5/10/2013	5/24/2013					eek period)
Identify Stolen Vehicles		10	11	9	12	12	4	0	13	85	24
Recovery of Stolen Vehicles		8	8	6	10	9	4	0	13	85	24

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	Start Date	3/16/13	3/30/13	4/13/13	4/27/13	5/11/13	Average	Minimum	Maximum	FYTD	Periods
Two Week Reporting Periods	End Date	3/29/13		4/26/13	5/10/13	5/24/13					week period)
		13.20	13.21	13.22	13.23	13.24					
Squad A - 6:30-2:30 (Ea	•										
	Staffed	10	10	10	10	10	10	10	10	240	24
	Vacant	1	1	1	1	1	1	1	1	24	24
	Ct Leave (hrs)	16	12	8	10	16	13	0	26	302	24
	Other Leave (hrs)	137	155	193	189	193	126	25	193	3,033	24
	Citations Issued	1,789	2,167	2,099	1,908	1,719	1,872	1,428	2,190	44,938	24
	ntify Stolen Vehicles		1	0	5	2	1	0	5	12	24
Recove	ry of Stolen Vehicles	1	1	0	1	2	0	0	2	6	24
	Identify Scofflaw		13	13	10	7	3	0	13	61	24
	Work Days	9	10	10	10	10	10	8	10	233	24
Squad B - 6:30-2:30 (W	•			- 10	- 10	- 10				2.22	
	Staffed	10	10	10	10	10	10	10	10	240	24
	Vacant	1	1	1	1	1	1	1	1	24	24
	Ct Leave (hrs)		26	4	12	18	18	0	107	425	24
	Other Leave (hrs)	14	119	126	46	88	76	14	154	1,824	24
	Citations Issued	1,913	2,083	2,072	2,159	2,094	2,021	1,707	2,285	48,512	24
	ntify Stolen Vehicles		2	1	1	5	1	0	6	17	24
Recove	ry of Stolen Vehicles		0	1	1	2	0	0	2	7	24
	Identify Scofflaw		9	10	17	18	4	0	29	98	24
Courad C 0.00 4.00 (Cl	Work Days	9	10	10	10	10	10	8	10	233	24
Squad C - 8:00-4:00 (CI	נטפּ Staffed	12	12	12	12	12	12	12	12	200	24
		12		12	12		12	12	12	288	24
	Vacant Ct Leave (hrs)	2 153	2 12	2 12	2 8	2 18	2 21	0	2 153	48 507	24 24
	Other Leave (hrs)	12	130	116	137	189	153	12	321	3,667	24
	Citations Issued	1,690	2,096	1,912	1,908		1,851	1,482			24
Ido	ntify Stolen Vehicles		2,096	1,912	-	1,731 0	0	0	2,371 2	44,430 6	24
	ry of Stolen Vehicles		0	0	0	0	0	0	1	1	24
Kecove	Identify Scofflaw		3	16	12	16	3	0	16	68	24
	Work Days		10	10	10	10	10	8	10	233	24
Squad D - 10:00-6:00 (•	9	10	10	10	10	10	8	10	233	24
3quau D - 10.00-0.00 (Staffed	10	10	10	10	10	10	10	10	240	24
	Vacant	1	1	1	10	1	1	1	1	24	24
	Ct Leave (hrs)	94	24	12	6	14	18	0	94	434	24
	Other Leave (hrs)	2	107	140	47	57	88	2	175	2,111	24
	Citations Issued	1,826	1,892	1,368	1,942	1,891	1,772	1,368	2,454	42,535	24
Ide	ntify Stolen Vehicles		0	0	6	2	0	0	6	11	24
	ry of Stolen Vehicles		0	0	4	0	0	0	4	6	24
necove	Identify Scofflaw		7	8	19	15	3	0	19	71	24
	Work Days		10	10	10	10	10	8	10	233	24
Squad E - 3:00-11:00 (City	· · · · · · · · · · · · · · · · · · ·										
	Staffed	16	16	16	16	16	16	16	16	384	24
	Vacant		2	2	2	2	2	2	2	48	24
	Ct Leave (hrs)	16	20	2	16	10	18	0	46	424	24
	Other Leave (hrs)	144	126	137	63	35	88	25	144	2,108	24
	Citations Issued	1,985	2,772	2,394	2,848	2,920	2,462	1,869	2,936	59,092	24
Ide	ntify Stolen Vehicles		0	0	0	0	0	0	0	0	24
	ry of Stolen Vehicles		0	0	0	0	0	0	0	0	24
	Identify Scofflaw		20	0	14	0	2	0	20	57	24

S	quad F - 10:30 pm-6:30 am (Citywide)										
	Staffed	0	0	0	0	0	0	0	0	0	24
	Vacant	0	0	0	0	0	0	0	0	0	24
	Ct Leave (hrs)	0	0	0	0	0	0	0	0	0	24
 	Other Leave (hrs)	0	0	0	0	0	0	0	0	0	24
	Citations Issued	0	0	0	0	0	0	0	0	0	24
<u> </u>	Identify Stolen Vehicles	0	0	0	0	0	0	0	0	0	24
	Recovery of Stolen Vehicles	0	0	0	0	0	0	0	0	0	24
<u> </u>	Identify Scofflaw	0	0	0	0	0	0	0	0	0	24
							0		0		
	Work Days Scoff - 8:00-4:00 (Citywide)	0	0	0	0	0	U	0	U	0	24
	Staffed	10	10	10	10	10	10	10	10	240	24
	Vacant	0	0	0	0	0	0	0	0	0	24
	Ct Leave (hrs)	10	8	2	0	2	4	0	12	106	24
	, ,	67	67	99	109	83	122	42	245	2,918	24
	Other Leave (hrs)			162							
	Citations Issued	125	151		120	117	153	0	627	3,673	24
	Identify Stolen Vehicles	0	0	0	0	0	0	0	6	6	24
	Recovery of Stolen Vehicles	0	0	0	0	0	0	0	3	3	24
	Identify Scofflaw	0	0	0	0	0	1	0	11	12	24
	Work Days	9	10	10	10	10	10	8	10	233	24
	Aband - 8:00-4:00 (Citywide)	_	_	_	_	_	_	_	_		
	Staffed	5	5	5	5	5	5	5	5	120	24
	Vacant	1	1	1	1	1	1	1	1	24	24
	Ct Leave (hrs)	8	2	0	4	2	3	0	12	82	24
	Other Leave (hrs)	46	35	14	15	36	29	9	56	691	24
	Citations Issued	231	263	302	294	267	253	42	341	6,062	24
	Identify Stolen Vehicles	6	6	4	8	2	1	0	8	31	24
	Recovery of Stolen Vehicles	5	3	3	5	1	1	0	5	17	24
	Identify Scofflaw	5	0	3	1	3	1	0	10	22	24
	Work Days	9	10	10	10	10	10	8	10	233	24
	Supervisors										
	Staffed	1	1	1	1	1	2	1	5	40	24
	Vacant	2	2	2	2	2	2	2	2	48	24
	Ct Leave (hrs)	0	0	0	0	70	5	0	70	120	24
	Other Leave (hrs)	28	49	77	71	2	39	0	85	935	24
	Citations Issued	23	7	29	99	287	58	7	287	1,395	24
	Identify Stolen Vehicles	0	0	0	0	0	0	0	0	0	24
	Recovery of Stolen Vehicles	0	0	0	0	0	0	0	0	0	24
	Identify Scofflaw	0	0	0	0	0	0	0	0	0	24
	Work Days	9	10	10	10	10	10	8	10	233	24
W	/eekend/ Holiday/ Special Event Duty										
	Staffed	71	67	78	77	73	80	57	105	1,913	24
	Vacant	0	0	0	0	0	0	0	0	0	24
	Ct Leave (hrs)	0	0	0	0	0	0	0	0	0	24
	Other Leave (hrs)	75	82	119	50	91	72	21	151	1,735	24
	Citations Issued	2,177	1,894	2,045	2,477	2,070	2,304	1,515	2,982	55,307	24
	Identify Stolen Vehicles	0	1	1	0	0	0	0	1	3	24
	,		_						0	0	24
	Recovery of Stolen Vehicles	0	0	0	0	0	0	0	, <i>U</i>	, <i>o</i> i	24
	Recovery of Stolen Vehicles Identify Scofflaw	0	0	0	1	1	0	0	8	10	24

									Updated:	May 31, 2013
		. =:.1	504.5	•						
	S	ervice Titl	e: 694 Sur	vey Contro	ol .					
·										
Last Five Two-Week P	eriods (last 10 wee	ks)						Year-to	-Date	
Two Wook Poporting Portods	3/16/13	3/30/13	4/13/13	4/27/13	5/11/13	Average	Minimum	Maximum	FYTD	Periods
Two Week Reporting Periods	3/29/13	4/12/13	4/26/13	5/10/13	5/24/13	(yea	r-to-date st	ats as of mo	st recent tv	vo week period)
	13.20	13.21	13.22	13.23	13.24					
of field crew days	0	0	0	0	0	2.65	0	30	63.5	24
of traverse stations reset	0	0	0	0	0	9.42	0	67	226	24
# of traverse stations reset accurately	0	0	0	0	0	1.75	0	19	42	24

Service Title: 695 Dockmaster

Last F	ive Two-Week Periods	(last 10 wee	ks)						Year-t	o-Date	
Two Wook Poporting Pariods	Start Date	3/16/13	3/30/13	4/13/13	4/27/13	5/11/13	Average	Minimum	Maximum	FYTD	Periods
Two Week Reporting Periods	End Date	3/29/13	4/12/13	4/26/13	5/10/13	5/24/13	(yea	r-to-date st	tats as of mo	ost recent t	wo week period)
		13.20	13.21	13.22	13.23	13.24					
# of Marina Dockings		2	16	11	71	53	55	0	203	1331	24
%of marina slips filled		0.6%	5%	3.4%	22.2%	17%	17%	0%	63%	N/A	24
Docking Fees Collected		\$234	\$644	\$278	\$2,835	\$3,104	N/A	<i>\$0</i>	\$9,379	\$68,432	24
% of customers satisfied	100%	100%	100%	100%	100%	89%	0%	100%	2140%	24	
# of Operational Days (Marina)	14	14	14	14	14	14	12	14	331	24	

^{*} Daily rates are \$20.00 for 5 Hours Daily and \$1.50 per foot Overnight. The docking fees collected are based on the length of the vessels docked, as opposed to the number of vessels, in conjunction with the period of time that vessels remain in the Inner Harbor.

Service Title: 696 Street Cuts Management

Last Fiv	e Two-Week	Periods (la	st 10 week	s)					Year-to	o-Date	
Two Week Reporting Periods	Start Date	3/16/13	3/30/13	4/13/13	4/27/13	5/11/13	Average	Minimum	Maximum	FYTD	Periods
I wo week keporting renous	End Date	3/29/13	4/12/13	4/26/13	5/10/13	5/24/13	(ye	ar-to-date s	tats as of mo	st recent two	week period)
		13.20	13.21	13.22	13.23	13.24					
# of New Cuts in period		154	235	326	276	316	219	27	346	5,256	24
# of Closed Cuts in period		133	190	370	275	284	208	23	419	4,997	24
Current Open Cuts (total)		1,623	1,787	1,587	1,704	1,811	1,675	1,265	1,933	40,196	24
# open younger than 30 days		423	463	520	653	597	425	115	653	10,201	24
# open btwn 30 and 90		348	520	422	479	641	546	257	771	13,113	24
# open btwn 90 and 180		403	344	233	177	173	348	173	609	8,342	24
# of open older than 180		407	420	392	362	357	308	194	420	7,403	24
Steel Plates											
# of new plates		39	23	53	83	106	37	9	106	877	24
# of closed plates		45	15	66	72	100	31	8	100	747	24
Current open plates		110	155	129	203	223	140	86	223	3,364	24
younger than 30 days		63	86	75	147	162	68	29	162	1,622	24
btwn 30 and 90		37	56	45	47	51	47	21	90	1,120	24
btwn 90 and 180		6	7	4	5	8	17	4	39	419	24
older than 180		4	6	5	4	3	8	1	14	202	24
Inspections											
Total # of street cut inspections		875	634	1556	1579	1,712	960	170	1712	23043	24
Total cost of inspections		\$5,224	\$3,785	\$9,289	\$9,427	\$10,221	<i>\$5,732</i>	\$1,015	\$10,221	\$137,566	24
Cost per inspection		\$5.97	\$5.97	\$5.97	\$5.97	\$5.97	6	5.97	6	143	24
# of unreported cuts (city)		0	0	0	0	0	0	0	0	0	24
# of unreported cuts (private)		0	0	0	0	0	0	0	0	0	24
# of temporary patches		1,513	1,632	1,458	1,501	1,588	1,535	1,151	1,781	36,832	24
# of Temp patch failures		9	9	14	14	17	17	4	<i>36</i>	418	24
# of permanent patche failures		3	11	4	7	8	13	0	33	306	24
# of failures under warranty		3	13	4	1	3	9	0	40	213	24
Fines											
fines issued (#)		9	12	17	15	14	7	1	21	164	24
Fines issued (\$)		\$6,000	\$40,000	\$74,100	\$154,350	\$162,300	\$35,798	\$1,000	\$162,300	\$859,150	24
Complaints		6	10	7	5	9	6	1	10	134	24
# of Street Cut and Steel Plate Complair	nts	6	10	7	5	9	6	1	10	134	24

Volume 1 Number 128																					DEPART	MENT OF	TRANSPOR	TATION	
BALTIMORE CITISTAT																									
									L	ITISTA															
MAYOR MARTIN O'MALLEY							TRANSPO	RTATION TI					CE		Ţ										***************************************
								SIG	SHOPC	KEW PE	RFORMA	NCE													
							REI	PORTING PE	RIOD: M	ay 11, 201	3 THROU	GH May 24,	2013												
				4-1	3-4-26					4-2	27-5-10					5-1	1-5-24					Annu	al Data		
	Number of			Number Scheduled				Number of	Number	ber Scheduled			N	Number of Nur	Number			Scheduled			1				
		Completed	of Points	Crew	Radio		Avg. Points	Completed	of Points	Crew	Radio		Avg. Points	Completed	of Points	Crew	Radio	Assignment	_						
Crew #	9216	ssignments 42		days	Calls	s 42		Assignments 51		days 8	Calls 29	s 22		Assignments 60		days	Calls 33	s 27	per day 37.13			Minimum 101	Maximum 297	Total 2,225	Periods
		42	157	6	U	42					29	22		60	291	0	33	21				101	291	,	13
	9217	59	165	6	15	44	27.50	59	287	8	6	53	35.88	28	238	6	6	22	39.67	10.6%	179	50	287	2,325	13
	9218	39	136	6	0	39	22.67	53	318	10	2	51	31.80	32	257	6	1	31	42.83	34.7%	143	65	318	1,863	13
	9219	54	163	7	2	52	23.29	61	188	7	1	60	26.86	44	501	8	Δ	40	62.63	133.2%	156	27	501	2,034	13
																								,	
	9224	133	299	10	16	117	29.90	108	488	10	20	88	48.80	96	572	10	16	80	57.20	17.2%	312	176	572	4,054	13
	9225	104	294	10	20	84	29.40	87	316	10	20	67	31.60	102	440	10	21	81	44.00	39.2%	231	92	440	3,008	13
	9227	77	220	8	17	60	27.50	68	351	10	42	26	35.10	31	411	10	8	23	41.10	17.1%	219	85	411	2,851	13
9236 (Overhead	d Truck)	43	164	7	0	43	23.43	25	174	7	1	24	24.86	23	117	4	1	22	29.25	17.7%	126	63	174	1,634	13
Totals																62								,	
Totals				60						70						62									
		5-11-5-24																							
Crew #	9216	Points x1 211	Points x2 F	Points x3 4	Points x4	Points x5	Total Assign 297																		
	9217	194	10	8	3		238	3																	
	9218	232	5			3	257																		
	9219	459	6	10	D		501																		
	9224	486	28	10			572																		
	9225	369	28	5	D		440																		
	9227	349	19	3	3	3	411																		
9236 (Overhea	d Truck)		1	15	5	14	117	,																	
Description of Point Ca	ntegories :																								
		alegation/Des	oir and Da	alacar	at (Ciama) !	aludiae. Na F	Dowlein at No. 0	tonning Delle	Motal Ci-	no Fret	ione Street	Nome Die de	Care of Normal	nor Plades seed	DCE Dans										
1 Point - Installation /F 2 Points - Currently 2 x	12 Poles					ciuaing: No F	-arking, No S	topping, Police	e ivietai Sigi	ns, Extens	sions, Street	Name Blades	s, Street Numb	per Blades and	rur Bases										
3 Points - Per Hour on I	Maintenand	ce of Traffic (MOT's), Pay	to Park,	, Clips	ale																			
4 Points - Overhead Wo 5 Points - Overhead Tru	ork, Stubs - uck - Banne	- อเฐก เทรtลแล er Installation	ition that re i, removal &	quires o\ k replace	vernead truc ment	UK																			